

Online booking for groups

User Guide

PANTHÉON

Benjamin Cavaudo

www.paris-pantheon.fr/en

Online booking for groups

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GENERAL INFORMATION

BOOKING IS MANDATORY FOR ALL GROUPS OF 8 PEOPLE OR MORE

Adult groups without a booking will be refused entry to the Panthéon.

BOOKINGS CAN NOW **ONLY BE MADE ONLINE.**

- Two types of time slots can be booked online for the Panthéon, based on visitor capacity:
 - 10 people (guide included)
 - 30 people (guide included)

Beyond these numbers, groups must be divided up and split across several time slots.

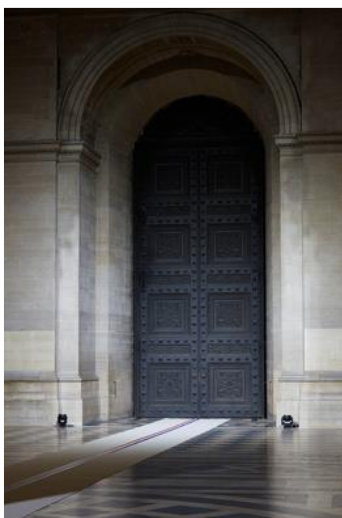
- Payment must be made online by bank card or bank transfer.
- You may book 10 time slots **provisionally** without paying immediately.
- The chosen time slot must be confirmed (by paying for your visit) no later than 30 days before the date of your visit.

Free admission:

- 1 group leader
- the tour guide upon presentation of their professional card
- the driver accompanying the group (subject to authorised parking, see p.9)

Should you wish for your group to be accompanied by its own guide, the latter must hold a valid professional guide card and visibly display it.

Groups and guided tours are not authorised on public holidays and long weekends, free admission days (European Heritage Days, free Sundays – 1st Sunday of the month from November to March inclusive), and during end-of-year school holidays.



BOOKING

To book a visit time slot, go to the Centre des monuments nationaux e-ticketing platform for professionals:

<https://pro-tickets.monuments-nationaux.fr/en-GB/b2b-login>

If you do not yet have an account, please note that your account will be validated within 2 to 4 days. Before you select your visit date and time, you can enter the contact details of the group's accompanying leader for each booking. On the banner at the top of the page, **click “Customer”, and then “Create/Manage a companion”.**

2) Select the monument “Panthéon”, then the thumbnail “SELF-GUIDED TOUR – Adult groups”

Add to your basket the number of people in the group for which you are booking a time slot for your visit by clicking on ‘+’ or by entering the number manually.

Note: maximum capacity per time slot is 30 visitors. Please divide your group up accordingly to view all of the available slots. **Otherwise, the booking schedule will be shown as fully booked.** If your group is accompanied, please also add to the basket the option “Tour guide” or “Accompanying leader”.

4) Select a month, a day and then a time slot for the visit.

5) Confirm the selected time slot using the window displayed at the right of the screen.

You can provide the name of the accompanying leader (already registered, see Step 1) when confirming your booking. If the group is not accompanied, please select “No accompanying leader”.

You can place a provisional hold option on your booking, or confirm your order and proceed to immediate payment.

IF YOU CHOOSE TO PLACE A HOLD OPTION

- The expiry date is indicated on the button to click.
- To confirm a hold option, click on “Options” in the top right, then add the option to your kart for payment.
- If the expiry date has passed, your booking is automatically cancelled and the time slot is made available for sale.

IF YOU CHOOSE IMMEDIATE PURCHASE

- Click the button “Validate your order” in the bottom right.
- You can assign this order to one of your pre-registered customers on your professional account. If you do not wish to assign the order, click on “Kart” in the top right, then “Validate kart”.
- You will need to confirm validation by accepting the T&Cs, before proceeding to payment.

BOOKING

You will receive a confirmation email once the booking has been paid. To download the tickets, go to **“Orders”**, then **“Find Orders”**.

For a **copy of your invoice**, go to **“Orders”**, then **“Find Orders”**. Select the relevant booking and download the invoice by clicking on **“Print invoice”**.

All purchases are firm and final. No refund will be issued in the event of cancellation on your part or a decrease in visitor numbers.

In the event that group numbers exceed the booked number on the day of the visit, only members of the group with a pre-booked ticket will be permitted to enter the monument.

If you have unused tickets (thermal or e-tickets), please contact billetterie.reservations-groupes@monuments-nationaux.fr

In the event of sudden closure of the monument on the scheduled visit day, your tickets will be refunded in full.



GROUP ARRIVAL AT THE PANTHÉON

PUNCTUALITY

- You must arrive for the time slot booked.

ACCESS INFORMATION

- The entrance to the monument is on Place du Panthéon. Please use the dedicated group access lane.
- The accompanying leader must supervise their group.
- Time- and date-stamped tickets must be shown. Each member of the group must have their own individual ticket.
- Tickets must be distributed in advance to each member of the group for individual presentation at the ticket checkpoint.



PLAN YOUR VISIT

VISITING CONDITIONS FOR THE PANTHÉON

The monument does not have a locker or cloakroom service. Please make the necessary arrangements before you arrive. Various luggage storage points are available in the vicinity.

Under France's Vigipirate plan, access to the monument is subject to a security check and a visual inspection of bags.

- Bags larger than 40 x 40 x 20cm are not permitted. Small backpacks are permitted. All wheeled luggage is prohibited inside the monument.
- Food and drink are prohibited on the monument's premises.
- Helmets, batteries, drones, scooters, tripods, sharp objects, glass bottles, etc. are prohibited
- Animals are not admitted, except for medical reasons (assistance dogs)
- Eating, smoking and vaping are prohibited in the monument, including in the outdoor spaces.



- Please be respectful of other visitors and staff, as well as the conservation of the site and its permanent and temporary works.
- **Silence must be maintained in the Panthéon's crypt.**
- **Warm clothing is recommended** in winter! The monument is not heated.
- **Headphone audio systems are mandatory for guided tours.**

PLAN YOUR VISIT

FACILITIES AT THE MONUMENT

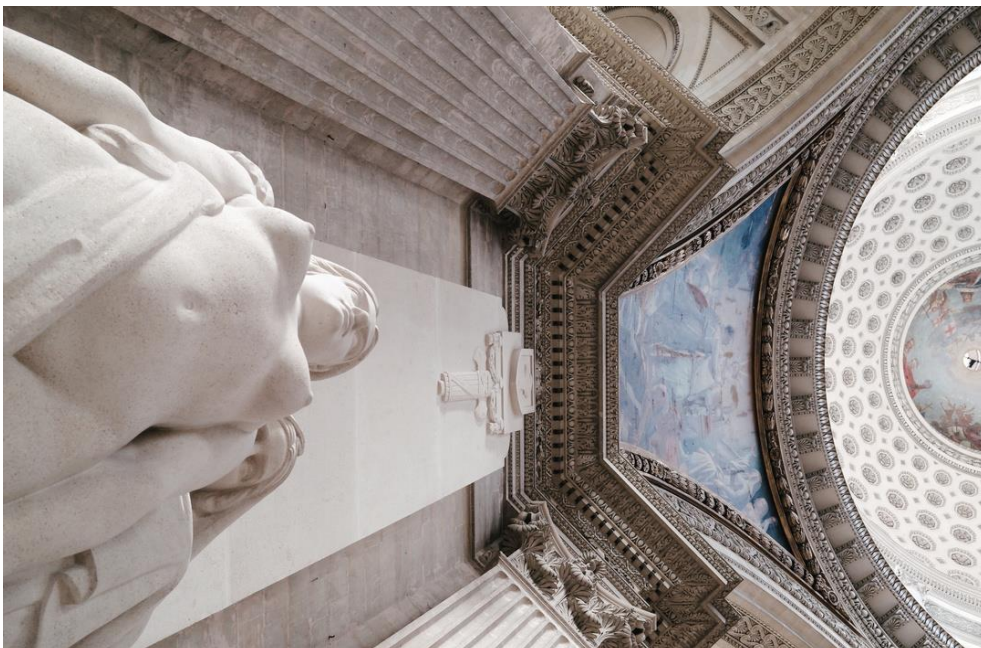
- Free toilets midway through the visitor circuit
- Gift and book shop at the end of the visitor circuit
- Mediation tools available on-site:
 - Guide booklets in 11 languages
 - Digital terminals in several languages, including French sign language
 - Virtual tour terminal of the crypt, easy-to-read and understand booklets, high-contrast booklets

ACCESSIBILITY

The monument is **partially accessible** to visitors with reduced mobility (PRM). There is a PRM ramp to access the monument on the south side of the peristyle. A PRM lift provides access to the two levels of the nave.

Access to the monument's crypt is by stairs only. A virtual tour terminal of the crypt is available in the nave. More information on our website: <https://www.paris-pantheon.fr/en/visit/visitors-with-disabilities>

The monument's toilets are not PRM accessible.



PLAN YOUR VISIT

GETTING TO THE PANTHÉON

- **BY METRO, BUS OR RER**

- METRO Line 7 – Place Monge station
- METRO Line 10 – Maubert-Mutualité station
- RER Line B – Luxembourg station
- BUS 24, 75, 84, 89 (Panthéon), 38 (Luxembourg)

- **BY COACH OR CAR**

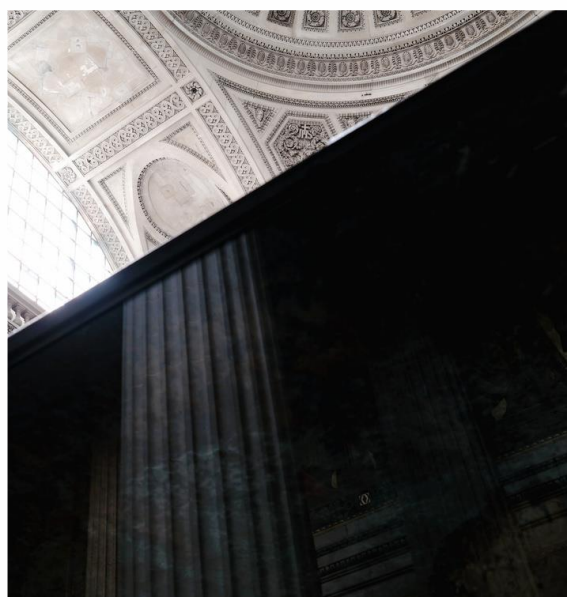
- By coach:
 - o Drop-off is authorised behind the monument (Rue Clothilde)
 - o Parking zones are listed by the City of Paris
- By car:
 - o Paid car park nearby (Parking Indigo Paris Soufflot-Panthéon)

- **BY TRAIN**

- o Numerous stations provide connections to Paris.

- **BY BICYCLE**

- o Bicycle parking nearby
- o Vélib station: Panthéon – Valette; Estrapade – Ulm; Saint-Jacques – Soufflot



CONTACT

CONTACT

Panthéon booking department

- Email: reservations.pantheon@monuments-nationaux.fr
- Phone: +33 (0)1 44 32 18 04 Tuesdays and Thursdays only

View our dedicated pages:

Tour options, admission prices and booking process:

<https://www.paris-pantheon.fr/en/adult-groups-and-tourism-professionals>

To book a visit, go to the online platform:

<https://pro-tickets.monuments-nationaux.fr/en-GB/b2b-login>

